ADDENDUM ONE
QUESTIONS and ANSWERS

Date: August 3, 2018

To: All Bidders

From: Nancy Storant, Buyer
                 AS Materiel State Purchasing Bureau

RE: Addendum for Request for Proposal Number 5885 Z1 to be opened August 20, 2018 at 2:00 p.m. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

Question Number	RFP Section Reference	RFP Page Number	Question	State Response
1.	Cost Proposal Option A	2	For smaller, remote sites with low volume phone qty (less than 4 phones), will the State allow for pre-configured phone sets to be shipped via delivery service with easy-to-follow set-up instructions, to be considered as an installation option ?	Please see Revised Cost Proposal for Option A and Option B for non-recurring line installation cost where the State would install the telephone set.
2.	Cost Proposal Option A	3	Can the State identify the specific quantity of premium phones that will require expansion modules ?	This would be a decision that each agency would have to make and the State does not have that information at this time.

3.	Attachement A Option A Requirements SR-20	2	RE SR 22: (The State requires a solution that provides for seasonal suspension on select lines, where the lines and billing are suspended at the end of each season and returned to service at the beginning of the next season.) Question: What does the State plan to do with the physical endpoints during the seasonal suspension?	These endpoints will remain in place with the service suspended.
4.	Attachement A Option A Requirements SR-21	2	RE SR-21: (The State requires the ability to block all incoming calls to select lines.) Question 1a: Does this include the blocking of incoming calls originating from within the organization? Question 1b: Does this include the blocking of incoming calls originating from the PSTN to an allowed user which then transfers the call to a disallowed user? Question 1c: Does this include the blocking of call originating from an internal conference bridge?	1a. Yes 1b. Yes 1c.Yes
5.	General Question		At the Pre-Proposal Conference on July 17th, it was stated that site locations with addresses will be provided. When will those be made available or where can those be found? What are the approximate # of devices at address be made available?	See Attachment E for information. The information is only a snapshot of inventory. Line counts and addresses change and this should be considered an approximation.

6.	General Question		Is there a requirement for public space phones to be gigabit? If not what % of percent of phones are considered public space?	Telephone sets not attached to a workstation will not require a gigabit connection. The State does not have this information to provide an answer.
7.	General Question		Are phones required to be TLS 1.2 compliant?	Yes
8.	General Question		Is the proposed solution required to be FIPS 140-2 compliant?	Yes
9.	General Question		Do any of the SON user base need to be mobile workers or require softphone or IP phones at their home? If yes what % of user base requires this functionality?	Soft phones will not be utilized. There are currently no IP phones in homes.
10.	General Question		Do any users not require a desk phone and only require a soft phone? If yes what % of user base only requires a soft phone?	Soft phones will not be utilized
11.	General Question		Do any users require click to call feature from a client? If yes what % of user base requires this feature?	No
12.	General Question		Do any users require the ability to have an incoming call ring both a desk phone and another phone, considered Single Number Reach? If yes what % of user base requires this feature?	This is not a requirement of this RFP.
13.	General Question		Do any users require the ability to have a desktop client provide availability or presence status? If yes what % of user base requires this feature?	This is not a requirement of this RFP.
14.	General Question		Do any users require video capabilities in addition to voice?	This is not a requirement of this RFP.

			If yes what % of user base requires this feature?	
15.	General Question		How will the State grade and score pricing responses considering the various required and, in some cases, optional features that have been requested such as messaging, auto attendant, ACD/UCD?	Please see the Evaluation Criteria posted on our web site, which has the formula used to determine how the cost points are calculator.
16.			The Project Environment section mentions the current environment including Carrier provided Centrex, who is the Carrier and is it executed through an ongoing contract? If so, can I get the associated contract number?	The Carriers are Windstream on contract 2844 O4 and CenturyLink on contract 55323 O4.

This addendum will become part of the proposal and should be acknowledged with the Request for Proposal response.